SPORTS AND CHILDREN WITH SPECIAL NEEDS: SOCIALLY CONSTRUCTED EXPERIENCES OF VOLUNTEERS



Courtesy of Special Olympics

Maureen Ellen Hakala

SPORTS AND CHILDREN WITH SPECIAL NEEDS: SOCIALLY CONSTRUCTED EXPERIENCES OF VOLUNTEERS

Maureen Ellen Hakala

GRADUATION COMMITTEE

Chairman and Secretary

Prof. dr. Th. A. J. Toonen, University of Twente

Supervisors

Prof. dr. C. P. M. Wilderom, University of Twente

Prof. dr. J. Winslade, California State University San Bernardino, USA

Committee Members

Prof. dr. M. Junger, University of Twente

Prof. dr. M. D. T. de Jong, University of Twente

Prof. dr. S. McNamee, University of New Hampshire, USA

Prof. dr. J. Rijsman, University of Tilburg

Prof. dr. T. Thatchenkery, George Mason University, USA

Prof. dr. H. Desivilya Syna, The Max Stern Yezreel Valley College, Israel

SPORTS AND CHILDREN WITH SPECIAL NEEDS: SOCIALLY CONSTRUCTED EXPERIENCES OF VOLUNTEERS

DISSERTATION

to obtain
the degree of doctor at the University of Twente,
on the authority of the rector magnificus,
prof. dr. T. T. M. Palstra,
on account of the decision of the graduation committee,
to be publicly defended
on Wednesday, the 28th of March, 2018
at 12.45 hrs.

by

Maureen Ellen Hakala

born on the 18th of November 1959 in Panama City, Florida, USA This PhD dissertation has been approved by

Prof. dr. C. P. M. Wilderom (Supervisor)

Prof. dr. J. Winslade (Supervisor)

Front Cover photograph: Used with permission courtesy of Special Olympics.

© Copyright 2018 Maureen Ellen Hakala, Enschede, The Netherlands. All rights reserved. No part of this publication may be reproduced or utilized in any form or by any electronic, mechanical or by any means, now known or hereafter invented, including photocopying and recording without otherwise the prior written approval and permission of the author.

ISBN: 978-90-365-4530-3

DEDICATION

In memory of my dear parents, Oliver Harold and Ruth (Coomey) Hakala, who supported and encouraged me through a lifetime of curiosity and learning. Your interest and questions about how I was doing in my "course" were very motivating for me. I wish you could have seen this completed project, but I know you are looking on and cheering me with a great deal of enthusiasm. Thank you for inspiring me to always keep reaching and for continually expressing how proud you were of me. Your life-long love and support have meant the world to me. I love you and I am very grateful to both of you for everything you've done. And, in memory of my sister Karen, who is also looking on and was a constant source of encouragement. Thank you, Sis.

ACKNOWLEDGEMENTS

The dissertation process is often referred to as a journey, and what a lovely journey it has been. I am grateful to so many people for their support and encouragement. Thank you to the University of Twente and my supervisor, Celeste Wilderom, for your support and enthusiasm of my dissertation project. I appreciate your guidance during this project as well as your willingness to share your experience. Your innumerable comments have helped me to make my research richer through the process. To my other supervisor, John Winslade, I also appreciate your willingness to work with me on this project, to ask thought provoking questions, and to give guidance and suggestions. In advance, I would also like to thank my committee members Marianne Junger, Menno de Jong, Sheila McNamee, John Rijsman, Tojo Thatchenkery, and Helena Desivilya Syna who are kind enough to read my dissertation and provide feedback and thought provoking questions. In addition, I would like to express my gratitude to Ken Gergen, Mary Gergen, McKenna Lang, and Dawn Cooperrider Dole.

I appreciate the participants who agreed to participate in my study and took the process of answering the interview questions very seriously. All of you gave a big part of yourself to my study by sharing very dear and personal stories of your volunteer experiences. Thank you very much!

The dissertation journey had many solo moments. What kept me going were the love, support, and belief in me from a host of people. I owe a wealth of gratitude to so many people. Thank you! On a deeply personal note, I want to thank my parents, Oliver Harold and Ruth (Coomey) Hakala for their unwavering belief in me, unconditional love, and support of me on this journey. Thank you to my sister Karen for being interested in what I was doing and listening. To my brother Jim, thanks for your encouragement and support throughout this process. I am also fortunate to have some very dear friends that I am indebted to for their ongoing support and friendship. Laura - thank you for your guidance, and willingness to brainstorm ideas from the very beginning. I appreciate your assistance in exploring doctoral programs, supporting me through the program when I felt like I was going in circles, and I am especially grateful for your friendship. Brenda – thank you for your lifelong friendship and support of my learning. Thank you to an amazing group of friends that continually rallied around me with supportive words, deeds, and collective energies as I navigated all the personal challenges that arose during this dissertation process, especially the support I received from my soul family and friends – including, Lainie, Merryman, Kris, Dan, Dorene, Barbara, Rahel, Jenny, and many others. A special thank you to the Meyers – Jamie, Chuck, and Lucy for their support, and to Jamie for connecting me to the people at Special Olympics. Thank you to David Evangelista at Special Olympics for helping me to gain permission to use the photograph contained in this dissertation. To all the amazing people that work with children with special needs in all settings – teachers, assistants, and volunteers, thank you for all that you do! Please know how much of a difference you make in a child's life every day. I am honored to work with each of you. And, to the children, the athletes

who try so hard, I am proud of you and your efforts! May we remember to view you as people who are participating in structured sports with abilities! Thank you!

TABLE OF CONTENTS

DEDICATION	V1
ACKNOWLEDGEMENTS	vi
Table of Contents	iv
LIST OF TABLES	xiii
LIST OF FIGURES	xiv
ABSTRACT	1
PROLOGUE	
CHAPTER 1: INTRODUCTION	
Chapter Structure	
Background	
Problem Statement	
Purpose Statement and Research Question	
Study Design and Conceptual Framework	
Significance, Relevance, and Originality	
Assumptions	
Criteria	
Descriptions and Definition of Terms	
Summary	
CHAPTER 2: LITERATURE REVIEW	
Chapter Structure	
Discourse of Disability	
Social Constructionism	
Objectivity	
Language	
Constructionism and Science	
Structured Sports Events for Children with S	
not defined.	precial recession. Ellor. Booking is
Community-Based Recreation	Error! Bookmark not defined.
Community-based recreation is structur	
not defined.	ca [name work]. Error: Bookmark
Community-based recreation is positive	and socially valuable Error!
Bookmark not defined.	and socially variations
Community-based recreation is particip	atory and cooperative Error!
Bookmark not defined.	atory and cooperative
Community-based recreation is inclusive	ve Error! Rookmark not defined
Community-based recreation promotes	
defined.	Carming Litor. Bookmark not
Sports Camps	Error! Rookmark not defined
Sports camps are structured [framework	
Sports camps are positive and socially v	
defined.	and a control of the polyment in the control of the
Sports camps are participatory and coop	perative Error! Bookmark not
defined.	Domination Booming Hot
V-V-444 VAV	

Sports camps are inclusive		
Sports camps promote learning	.Error!	Bookmark not defined.
Special Olympics	.Error!	Bookmark not defined.
Special Olympics are structured [framewo	rk]	Error! Bookmark not
defined.		
Special Olympics are positive and socially	valuabl	e Error! Bookmark not
defined.		
Special Olympics are participatory and co	operativ	e Error! Bookmark not
defined.		
Special Olympics are inclusive	.Error!	Bookmark not defined.
Special Olympics promote learning	.Error!	Bookmark not defined.
Adult Volunteers		
Developing and Managing Volunteers	.Error!	Bookmark not defined.
Volunteer motivation		
Volunteer recruitment and retention		
Strategic planning		
Training and investing in volunteers		
Benefits and Challenges of Volunteering		
Benefits for volunteers		
Challenges for volunteers		
Volunteering and Public Service		
New Avenues for Volunteers		
Summary		
CHAPTER 3: METHODOLOGY		
Introduction		
Chapter Structure		
Purpose Statement and Research Question		
Nature and Design of the Study		
Qualitative Research		
The Dynamic Narrative Approach (DNA)		
Narratives, Storytelling, and Research		
Renga and Storytelling		
Population and Sample		
Protection of Human Subjects		
Data Collection		
Interview Questions, Credibility, and Dependal	bility	Error! Bookmark not
defined.		
Credibility		
Dependability		
Data Analysis and Display		
Data Display		
Issues Related to the Researcher		
Summary		
CHAPTER 4: DATA COLLECTION AND ANA	LYSIS	PROCESSES Error!
Bookmark not defined.	_	
Chapter Structure	.Error!	Bookmark not defined.

How Data Were Collected Error! Bookmark not defined.
Participants Error! Bookmark not defined.
Round One Interviews Error! Bookmark not defined.
Round Two Interviews Error! Bookmark not defined.
How Data Were AnalyzedError! Bookmark not defined.
How Data Are Displayed Error! Bookmark not defined.
Summary Error! Bookmark not defined.
CHAPTER 5: DATA ANALYSIS AND FINDINGS – ROUND ONE Error!
Bookmark not defined.
1. Process of Getting Involved Error! Bookmark not defined.
1a. Direct invitation from somebody else Error! Bookmark not defined.
1b. Seeking out an opportunity for themselves Error! Bookmark not
defined.
1c. Know somebody/personal connection to someone who was
involved Error! Bookmark not defined.
2. Motivation for Getting Involved & Attraction for Doing It Error!
Bookmark not defined.
2a. Strong service orientation Error! Bookmark not defined.
2b. Passion/personal interest Error! Bookmark not defined.
2c. Professional interest Error! Bookmark not defined.
2d. Concern about equity and societyError! Bookmark not defined.
2e. Belief in inclusion, social, and political perspectives Error! Bookmark
not defined.
3. Meaning of the ExperienceError! Bookmark not defined.
3a. Positive value of the experience Error! Bookmark not defined.
3b. Expanded sense of family Error! Bookmark not defined.
3c. What was learned through the experience and how It was learned
Error! Bookmark not defined.
3d. How belief in service gets strengthened and enhanced Error!
Bookmark not defined.
3e. How their view of equity was developed, grew, or was enhanced
Error! Bookmark not defined.
3f. Difference between expectations and what they found Error!
Bookmark not defined.
3g. In what way was it participatory and what were people invited to
participate in
3h. Participant perceptions of child athlete identities Error! Bookmark
not defined.
Summary Error! Bookmark not defined.
CHAPTER 6: DATA ANALYSIS AND FINDINGS – ROUND TWO Error!
Bookmark not defined.
1. Continuing To Be Involved Error! Bookmark not defined.
1a. Through a personal connection Error! Bookmark not defined.
1b. Seeking out an opportunity for themselves Error! Bookmark not
defined.
2. Motivation for Staying Involved Error! Bookmark not defined.

2a. Strong service orientation	Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined. olitical perspectives Error!
3. Ongoing Meaning of the Experience	
3a. Positive value of the experience	
3b. Participants' expanded sense of famil	
3c. What was learned through the experie	
	Error! Bookmark not defined.
3d. How belief in service gets strengthene	ed and enhanced Error!
Bookmark not defined.	
3e. In what way was it participatory and v	
participate in	
3f. How people are identified	
4. Participant [Volunteer] Perceptions of Co	
Parents or Athletes	
5. Suggestions and Ideas About Encouragin	
Recruitment	
5a. Appeal to them where they are	
5b. Expanding reach through social medi	
5c. Other collateral material and recruitm	ent Error! Bookmark not
defined.	E De-al
Summary	Error! Bookmark not defined.
	D EUTHDE
CHAPTER 7: RESULTS, CONCLUSIONS, AN	
RECOMMENDATIONS	Error! Bookmark not defined.
RECOMMENDATIONS	Error! Bookmark not defined. Error! Bookmark not defined.
RECOMMENDATIONS	Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined.
RECOMMENDATIONS Chapter Structure Overview of Study Review of Problem	Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined.
RECOMMENDATIONS Chapter Structure Overview of Study Review of Problem Conceptual Framework	Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined.
RECOMMENDATIONS Chapter Structure Overview of Study Review of Problem Conceptual Framework Restatement of Purpose of Study and Resear	Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined.
RECOMMENDATIONS Chapter Structure Overview of Study Review of Problem Conceptual Framework Restatement of Purpose of Study and Resear not defined.	Error! Bookmark not definedError! Bookmark
RECOMMENDATIONS Chapter Structure Overview of Study Review of Problem Conceptual Framework Restatement of Purpose of Study and Resear not defined. Synopsis of Methodology.	Error! Bookmark not definedError! Bookmark not definedError! Bookmark not definedError! Bookmark not definedError! Bookmark not definedch QuestionError! BookmarkError! Bookmark not defined.
RECOMMENDATIONS Chapter Structure	Error! Bookmark not definedError! Bookmark not defined.
RECOMMENDATIONS Chapter Structure Overview of Study Review of Problem Conceptual Framework Restatement of Purpose of Study and Resear not defined. Synopsis of Methodology Discussion of Results and Conclusions Results - Round One	Error! Bookmark not definedError! Bookmark not defined.
RECOMMENDATIONS Chapter Structure Overview of Study Review of Problem Conceptual Framework Restatement of Purpose of Study and Resear not defined. Synopsis of Methodology Discussion of Results and Conclusions Results - Round One Findings for the themes in Focus Area 1.	Error! Bookmark not definedError! Bookmark not defined.
RECOMMENDATIONS Chapter Structure	Error! Bookmark not definedError! Bookmark not defined.
RECOMMENDATIONS Chapter Structure Overview of Study Review of Problem Conceptual Framework Restatement of Purpose of Study and Resear not defined. Synopsis of Methodology Discussion of Results and Conclusions Results - Round One Findings for the themes in Focus Area 1 Findings for the themes in Focus Area 2 Findings for the themes in Focus Area 3	Error! Bookmark not definedError! Bookmark not defined.
RECOMMENDATIONS Chapter Structure Overview of Study Review of Problem Conceptual Framework Restatement of Purpose of Study and Resear not defined. Synopsis of Methodology Discussion of Results and Conclusions Results - Round One Findings for the themes in Focus Area 1 Findings for the themes in Focus Area 2 Findings for the themes in Focus Area 3 Results - Round Two	Error! Bookmark not definedError! Bookmark not defined.
RECOMMENDATIONS Chapter Structure Overview of Study	Error! Bookmark not definedError! Bookmark not defined.
RECOMMENDATIONS Chapter Structure	Error! Bookmark not definedError! Bookmark not defined.
RECOMMENDATIONS Chapter Structure	Error! Bookmark not definedError! Bookmark not defined.
RECOMMENDATIONS Chapter Structure	Error! Bookmark not definedError! Bookmark not defined.
RECOMMENDATIONS Chapter Structure	Error! Bookmark not definedError! Bookmark not defined.

Implications for this Study	Error! Bookmark not defined.
Recommendations for Future Research	Error! Bookmark not defined.
Limitations	Error! Bookmark not defined.
Summary	Error! Bookmark not defined.
References	Error! Bookmark not defined.
APPENDIX A Certificate of Completion for I Subjects Training APPENDIX B Interview InstrumentAPPENDIX C Photo Permission	Error! Bookmark not defined. Error! Bookmark not defined.

LIST OF TABLES

Table 5.1 Focus Area One: Process of Getting Involved and Corresponding
Themes
Table 5.2 Focus Area Two: Motivation for Getting Involved & Attraction for Doing It
and Corresponding Themes Error! Bookmark not defined.
Table 5.3 Focus Area Three: Meaning of the Experience and Corresponding
Themes Error! Bookmark not defined.
Table 6.1 Focus Area One: Continuing to Be Involved and Corresponding Themes Error!
Bookmark not defined.
Table 6.2 Focus Area Two: Motivation for Staying Involved and Corresponding
Themes Error! Bookmark not defined.
Table 6.3 Focus Area Three: Ongoing Meaning of the Experience and
Corresponding Themes Error! Bookmark not defined.
Table 6.4 Focus Area Four: Participant [Volunteer] Perceptions of Concerns as
Expressed by the Families or Athletes and Corresponding Themes Error!
Bookmark not defined.
Table 6.5 Focus Area Five: Suggestions and Ideas About Encouraging Future Volunteer
Recruitment and Corresponding ThemesError! Bookmark not defined.
Table 7.1 Results of Focus Areas and Corresponding Themes Error! Bookmark not
defined.

LIST OF FIGURES

Figure 7.1 Mapping volunteer recruitment for	r structured sports events for children with
special needs.	Error! Bookmark not defined

ABSTRACT

In this research, I studied how the volunteers who work with children in structured sports events made meaning of their experience in a relational context, as viewed through the lens of social constructionism. In the literature review, several themes emerged that were the foundation for the conceptual framework and informed the research question: "How are the experiences of adult volunteers who work with children with special needs in structured sports events constructed?"

This study was qualitative in nature and used the Dynamic Narrative Approach research method. This method applies narratives and includes aspects of social constructionism. Ten participants that met the criteria were selected for this study. Two rounds of interviews were conducted through the use of technology including computer assisted video conferencing. I coded the responses and a number of themes emerged.

Since I was looking at the volunteer experience through the lens of social constructionism, I explored how participants spoke about relations with others and the language they used to describe their interactions. The key focus areas emerged as the participants described: a process for getting and staying involved; motivation for getting and staying involved; meaningful volunteer experience; and suggestions and ideas about encouraging future volunteer recruitment. Themes that corresponded with these focus areas were also discussed. Discourse is generated in relation with others, so I also examined the various discourses that impacted the volunteers' experiences, which included: the discourse of disability, the discourse of altruism/service, and the discourse of sports.

The results displayed that the participants' language evolved from describing the children as "a kids with disabilities" to "athletes," a demonstration of the social construction of a shift in the identity ascribed to the children. The participants told stories that described their own evolution as one of developing confidence and growth. The participants also offered ideas to encourage recruitment of volunteers. The results of this study contribute to the literature in volunteering, children with special needs, and structured sports events. In addition, information was provided that is useful for practitioners, volunteers, and others involved in serving children with special needs.

PROLOGUE

A Day at the Beach

As the time approached for the children to arrive at the beach, the volunteers eagerly awaited for the day to begin. The sun was shining and the water was lapping at the shoreline at the Seaside Lagoon. Several buses pulled up to the parking lot, effectively announcing the arrival of the children. As the teachers approached, they told us that this was the first trip to the beach for some of the children, and that the children were both excited and nervous about this trip. Many of the children, especially Craig, showed signs of excitement and some trepidation. I was also nervous because it was my first volunteer experience for children with special needs at the beach.

Craig was a child with multiple disabilities, including autism and physical disabilities. He had never been to the beach, was unable to swim, and was fearful of new situations. But, Craig was excited and said "I want to ride in a red kayak." Like Craig, I was excited, but also anxious about ensuring that the day would be meaningful for the children.

Craig slowly walked to the edge of the beach, tentatively removed his shoes, and touched the sand. It took all his concentration but he quickly became distracted as he played with his friends. A game of bucket relay ensued with Craig slowly putting his feet in the water at the shoreline. The children were then introduced to the proper use of a lifejacket. I assisted Craig with his. He alternated between excitement and fear ("I'm scared of deep water."), as he reluctantly put on his lifejacket.

The children rotated through different activities e.g., kayaking, surfing, and sailing. Craig kept looking at and talking about the red kayak, "I want that one". When it was his turn to ride the kayak, Craig hesitated, and began to change his mind, fluctuating between wanting to ride it, and then being fearful about riding it. I recognized Craig's fear as my own, and knew he needed some encouragement. I held out my hand, "Here I'll help you," and as he placed his small hand in mine, he smiled. The smile grew bigger as we boarded the kayak together, still clutching my hand. Once our kayak was in the water, I nudged the oar towards Craig and nodded with encouragement. Craig gingerly took the oar, rowing with one hand, still clutching my hand with the other. By the time we were headed back to shore, Craig was rowing with both hands. Craig was grinning from ear to ear and saying "this is FUN!" After returning to shore, Craig repeated every detail of riding in the kayak to anyone who would listen.

Craig experienced something new with excitement and trepidation. He did not know what a trip to the beach would mean for him. But he was willing to try new things like, putting his feet in the sand, wading in the water, and riding in a red kayak. Craig approached these new adventures with courage, and he learned that "I can do it!"

Like Craig, I approached this volunteer experience with excitement and some trepidation. I wanted to be helpful - to create a meaningful sports experience for children with special needs. Ultimately, I found that in striving to make this day at the beach meaningful for children like Craig, I was forever changed in that I experienced the joy of volunteering for structured sports events for children with special needs. These lessons were instrumental in choosing my career as a teacher for children with special needs. As an Adapted Physical Education Teacher, I work with children with special needs to provide them with an educational curriculum to develop gross motor skills, social skills, and opportunities to practice those skills in games and activities. My interest in this area began many years ago. As a child, I spent a great deal of time with my uncle who had Intellectual Disabilities (ID), formerly called Mental Retardation (MR). Uncle Jack was a special person who had some wonderfully social qualities and was an integral part of our family. So, my interest in this area continues, and provides the impetus for my studying this topic from the perspective of the adult volunteers, especially how the adult volunteers socially construct, and make meaning of, their experiences through working with the children with special needs in structured sports events. This study seeks to add to the research about the adult volunteer's experience, and to bring theory to practice. In addition, I hope to hear the stories from the participants' of this study. I am particularly interested in learning how their volunteer experience of working with children with special needs in structured sports events has impacted their lives, and how they mademeaning of their experiences.